

# CIC Ongoing Learning Plan

## What is it?

The CIC Ongoing Learning Plan provides unlimited access to ongoing training sessions, streamlines purchasing processes, and makes it easy and inexpensive for your staff to continue their learning, thereby increasing your Return on Investment (ROI) with CIC, Infinite Campus and Tableau.

## Benefits:

Infinite Campus and Tableau are "living" applications, and as such, functionality and new applications are continually added. Customer surveys tell us that, due to new functionality available, employee turnover, and other factors, both Infinite Campus and Tableau are not fully utilized.

Staff members need a way to continually learn more about the tools and functions that are available to complete their jobs quickly and efficiently.

Needs may include training new staff, consulting advice on best practices for implementing new processes or functions, or technical services (such as SQL scripts, custom programs or reports, Tableau design services, etc.).

Customers have asked for an option where web training courses and other CIC services are purchased on a fixed, annual cost basis. These items are added to your annual license, support, and hosting invoice (and paid once a year) vs. issuing multiple PO's, Exhibits, invoices, etc. throughout the year.

Savings in reduced paperwork are passed along to you with lower costs. Pro-rates are available (minimum 6 months, maximum 24 months) to have annual OLP billings coincide with your Infinite Campus renewal date.

From 4 to 64 hours of built-in services time is included per plan year. These hours must be used during the plan year (use it or lose it) and are included in the Plan. Plan hours may be used for training / consulting services, technical services (e.g. SQL scripts or reports), and Tableau design services.

Plan members also receive a 10% discount on CIC SQL Server seminars and Tableau certification sessions.

## Highlights:

CIC Ongoing Learning Plan Membership provides many of the ongoing services you and your staff will need, including:

- ✓ **CIC Learning Lab** – Unlimited access to live, interactive WebEx training sessions, offered throughout the year. Topics include state reporting, advanced topics with Infinite Campus, and basic training sessions for new users.
- ✓ **Self-Paced Training** – The annual license includes UNLIMITED access to recorded WebEx training sessions (all Learning Lab sessions are recorded), so you and your staff can access recorded sessions 24x7, any day of the year.
- ✓ **Advanced Services** – Based on fees paid, a minimum of 4 hours, maximum of 64 hours can be used for these professional services:
  - **Training** – Ongoing and post "go live" training for existing staff and new employees.
  - **Consulting** – Implementing a new practice, or using a new piece of the program? Let us advise you on best practices developed from working with school districts across the country.
  - **Technical Services** – Custom programming for SQL Reporting Services reports, CIC Analysis Portal Design Services and/or custom import / export packages and SQL scripts.
  - **Technical Seminars & Certifications** – a 10% discount on SQL Server training seminars and Tableau certification sessions.
- ✓ **Annual Fee** - \$.50 per student / year, (minimum of \$1,200 / year, maximum of \$12,000 / year). Up to a 300% discount vs. paying for these services individually! Services you need, budgeted annually, less paperwork.

"If you think education is expensive, try ignorance." – *Derek Bok*

**Contact your CIC Account Specialist or Sales Rep for a proposal today!**

## Beyond the Technology.